Emergency Responders - Information
Registering your address with emergency responders helps them be prepared to better assist you in an emergency.

SPECIAL POPULATION LIST FOR EMERGENCY RESPONDERS
People with Special Needs can call to register their disability with 911. When a registered address has an emergency call, that information will automatically pop-up in the responder’s information. Whenever possible, callers should also identify their disability to the dispatcher during an emergency call.

911 is available in all counties served by MAB. 311 is only available in Mecklenburg. If you use a cell phone, check with your service provider to determine if 911 is available through the cell phone. If it is not, you may choose to store your local 10 digit emergency number.

MECKLENBURG COUNTY:
Emergency Number: 911 or 704-336-3237
Non Emergency Number for city: 311
Fire Department and Police Department Special Population Card are done separately
Fire Department: 704-336-2441
Police Department: 311, for non-emergency police. Each division has its own Sergeant to notify. 311 will give you the number to call M-F.

Cabarrus County
Emergency Number: 911
Call non-emergency to have “Premise” placed on the house for all emergency responders.
City of Concord
Non-emergency: 704-920-5580
City of Kannapolis
Non-emergency: 704-920-4000
Other Cabarrus county:
Non-emergency: 704-920-3000

Union County
Emergency Number: 911
Non-emergency: 704-289-1591
For special population: 704-283-3550 (Mon-Fri 8-4) for all emergency responders

**Iredell County**
Emergency Number: 911
Non-emergency: 704-878-3039
For special population: 704-878-5444 (Mon – Fri 8-5) speak with Brad Brawley (assistant director)